## **Transformer Product Limited Warranty and Performance Guarantee**

- **1. Warranty:** MIRUS International Inc. ("MIRUS") warrants to the end-user (the "Customer") of any new MIRUS product (the "Product") as follows:
  - (a) For all Transformer Products listed below (the "25 Year pro-rated Warranty Products"), the Product will be free from defects in materials and workmanship and will perform as advertised to reduce harmonic distortion caused by non-linear loads for a period of twenty five (25) years from the date of delivery:
    - (i) ULLTRA<sup>TM</sup> Series High Performance Transformers
  - (b) For all Transformer Products listed below (the "10 Year pro-rated Warranty Products"), the Product will be free from defects in materials and workmanship and will perform as advertised to reduce harmonic distortion caused by non-linear loads for a period of ten (10) years from the date of delivery.
    - (i) Neutral Current Eliminator<sup>TM</sup> (NCE<sup>TM</sup>)
    - (ii) Combined Neutral Current Eliminator<sup>TM</sup> (CNCE<sup>TM</sup>)
    - (iii) Harmony<sup>TM</sup> Series Harmonic Mitigating Transformers
    - (iv) Drive Tamer<sup>TM</sup> Drive Isolation Transformers
    - (v) 5-7, 11-13 and 5-13 Eliminators<sup>TM</sup>
    - (vi) Drive 12/24<sup>TM</sup>, Drive 18<sup>TM</sup> and Drive 24<sup>TM</sup> Phase Shifting Autotransformers
- 2. Limitation: The foregoing warranties shall not apply and shall be void with respect to any Product that has been subject to misuse, abuse, accident, disaster, or which has been operated contrary to MIRUS's instructions relating to installation, maintenance, use or operation.
- **3.** Exclusive Remedy. If any Product does not conform with the warranties set out above (a "Defective Product"), the Customer must notify MIRUS of the Defective Product within the applicable warranty period and obtain a written return material authorization (an "RMA") from MIRUS. If the Product cannot be repaired on site, the Customer must return the Defective Product to MIRUS, freight prepaid, within sixty (60) days of receipt of the RMA and must include a copy of MIRUS' paid invoice for the Defective Product and a description of the Defective Product's failure. If MIRUS agrees that the returned Product is a Defective Product, MIRUS' exclusive obligation and liability shall be as follows:
  - (a) For pro-rated Warranty Products, MIRUS will, in MIRUS' sole discretion, repair or replace the Defective Product on a pro-rated basis. If the Defective Product is replaced, the following will apply:
    - (i) If the Product is determined to be defective by MIRUS within the first 3 years after delivery, MIRUS will provide a replacement unit free of charge;
    - (ii) If the Product is determined to be defective following the first 3 years after delivery and up to the maximum warranty period, the Customer must pay a pro-rated amount based on the original purchase price. Pro-rating shall be calculated as the Original Purchase Price x (# of years in service / maximum warranty period).

## THE FOREGOING IS THE CUSTOMER'S SOLE AND EXLUSIVE REMEDY FOR BREACH OF WARRANTY BY MIRUS WITH RESPECT TO THE PRODUCTS.

- 4. **Replacement or Repaired Product Warranty:** Any replacement Products and any Defective Products which are repaired and returned to the Customer shall be warranted as set forth herein for the remainder of the applicable warranty period of the original Product or for three (3) months, whichever is greater.
- 5. **Condition of Defective Product:** MIRUS reserves the right to adjust the amount of any refund or credit given to the Customer for a Defective Product based on the condition of the Product at the time it is returned to MIRUS.